

**Exam: 406170RR - Basic Security Management Responsibilities**

---

When you have completed your exam and reviewed your answers, click **Submit Exam**. Answers will not be recorded until you hit **Submit Exam**. If you need to exit before completing the exam, click **Cancel Exam**.

**Questions 1 to 20:** Select the best answer to each question. Note that a question and its answers may be split across a page break, so be sure that you have seen the *entire* question and *all* the answers before choosing an answer.

1. Which kind of forgery is produced by a writer who learns to mimic a genuine signature?
  - A. Theft
  - B. Freehand
  - C. Simulated
  - D. Signature
  
2. \_\_\_\_\_ is a national, comprehensive approach for preventing, preparing for, responding to, and recovering from acts of terrorism and major disasters.
  - A. Consequence management
  - B. Crisis analysis
  - C. Incident management
  - D. Crisis management
  
3. \_\_\_\_\_ is the assessment of a potential terrorist act as to whether it will happen and where it will happen.
  - A. Threat assessment
  - B. Counterterrorism
  - C. Counter insurgency
  - D. Emergency assessment
  
4. \_\_\_\_\_ aims to increase organizational performance by aligning goals and subordinate objectives throughout an organization.
  - A. Management by Objectives
  - B. Theory Y
  - C. Unity of Command
  - D. Theory X
  
5. \_\_\_\_\_ is the unlawful deception of another with the intent to wrongfully obtain money or property as a result of the person's reliance on the deceptive statements or acts.
  - A. Shrinkage
  - B. Fraud
  - C. Kiting
  - D. Stealing by deceit

- 6.** One way to reduce employee theft is to
- A.** not allow employees to have lockers.
  - B.** establish a time clock policy.
  - C.** establish an employee parking area.
  - D.** provide more employee perks.
- 7.** The theft of merchandise from a commercial business establishment is called
- A.** fraud.
  - B.** business theft.
  - C.** organized theft.
  - D.** shoplifting.
- 8.** The \_\_\_\_\_ principle states that all organizational personnel operate under a single manager with requisite authority to direct personnel in the pursuit of a common purpose.
- A.** Chain of Command
  - B.** Management by Goals
  - C.** Unity of Command
  - D.** Management by Objectives
- 9.** If clothing catches fire, what should you do?
- A.** Crawl toward safety.
  - B.** Seek help from a coworker.
  - C.** Seek a nonflammable liquid to extinguish the fire.
  - D.** Stop, drop, and roll until the fire is out.
- 10.** \_\_\_\_\_ is considered the "father" of the Administration School.
- A.** Max Weber
  - B.** Frederick Taylor
  - C.** Henry Fayol
  - D.** Alan Pinkerton
- 11.** Which federal agency is tasked primarily with reducing loss of life and property and assisting in recovery from all types of hazards?
- A.** Red Cross
  - B.** FEMA
  - C.** OSHA
  - D.** FBI
- 12.** \_\_\_\_\_ theory is the idea that we're likely to be influenced by our associates in terms of criminal behavior.
- A.** Differential association
  - B.** Learning

C. Social-psychological

D. Conflict

**13.** The "two hat syndrome" occurs when emergency workers

A. work at more than one first-responder agency.

B. are limited in service to two first responder agencies .

C. are required to be trained in two or more disciplines.

D. are required to serve as volunteers in at least two agencies.

**14.** Robberies are considered to be either

A. professional or amateur.

B. planned or unplanned.

C. violent or nonviolent.

D. forcible or nonviolent.

**15.** Which of the following statements is *true* of the use of force continuum?

A. Weaponless strategies include verbal commands and authoritarian demeanor.

B. It doesn't apply to security personnel.

C. Use of impact weapons is the last resort before deadly force.

D. It's always required that the officer start at the lowest level of force and escalate if necessary.

**16.** There's a general tendency in the retail industry to assume that "shrinkage" is due to

A. fraud.

B. shoplifting.

C. employee theft.

D. environmental damage.

**17.** Which of the following is part of the definition of terrorism under the U.S. Code?

A. Perpetrated against noncombatant targets

B. Perpetrated by national or ethnic groups

C. Religiously motivated

D. Spontaneous

**18.** A \_\_\_\_\_ check is issued by one person to another individual, who then endorses it so a third person may cash it.

A. two-party

B. blank

C. personal

D. counter

**19.** Which of the following is a simple method by which store employees can deter a shoplifter?

A. Asking customers for ID

**B.** Closely watching the closed circuit TV

**C.** Searching customer bags upon exit

**D.** A simple offer to help

**20.** A/an \_\_\_\_\_ is a written and codified manual of guides for officers in the field.

**A.** operations manual

**B.** span of control plan

**C.** single-use plan

**D.** standard operating procedure

---

End of exam