20- Your boss calls you from his home to use the VPN connection you configured for him on his laptop. He has traditionally depended on Remote Desktop to access the server. Your boss tells you that the VPN connection shows that it is connected but the server’s desktop is not appearing on his screen. What do you tell him?

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| A. The firewall on his home router must be blocking the remote connection. |  |
| B. His ISP must not allow encrypted connections through their network. |  |
| C. He must be running Windows 8 which doesn’t support VPN. |  |
| D. VPN doesn’t bring up a remote desktop on the local computer. |  |

17-You have purchased an Apple desktop computer and want to set it up so that you can access your computer desktop when you are on the road. How might you do this?

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| A. Install Remote Desktop for Apple on your desktop. |  |
| B. Install Apple+ VPN on your desktop. |  |
| C. Configure your desktop for Platform as a Service. |  |
| D. Install the GoToMyPC client on your desktop. |  |

15-How does fractional employment differ from the traditional full-time job model of today?

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| A. Fractional employment demands complete mathematical skills. |  |
| B. A work unit in fractional employment is a project or task, not a job. |  |
| C. Fractional employment only employs people from outside the United States. |  |
| D. Fractional employment is exclusively for IT workers. |  |

11- Your dad just purchased a new desktop with Windows 8 Professional. He is calling you, informing you that he is unable to remote into his new computer from the hotel he is at. What is the most likely reason for this?

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| A. The Professional edition of Windows 8 does not support RDP. |  |
| B. He is trying to remote in from a computer running Windows 7. |  |
| C. He hasn’t enabled Remote Desktop on his Windows 8 computer. |  |
| D. Remote Desktop only works through a local network. |  |

10-Your boss wants to utilize some sort of cloud storage for his files so that all of his computing devices can replicate these files. He installs the client on all of his devices. He asks you where the cloud folder is located within Windows Explorer. What do you tell him?

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| A. It is located in his local profile. |  |
| B. It is located in Program Files. |  |
| C. It is located in Program Files. (86) |  |
| D. It is located in the Windows System folder. |  |